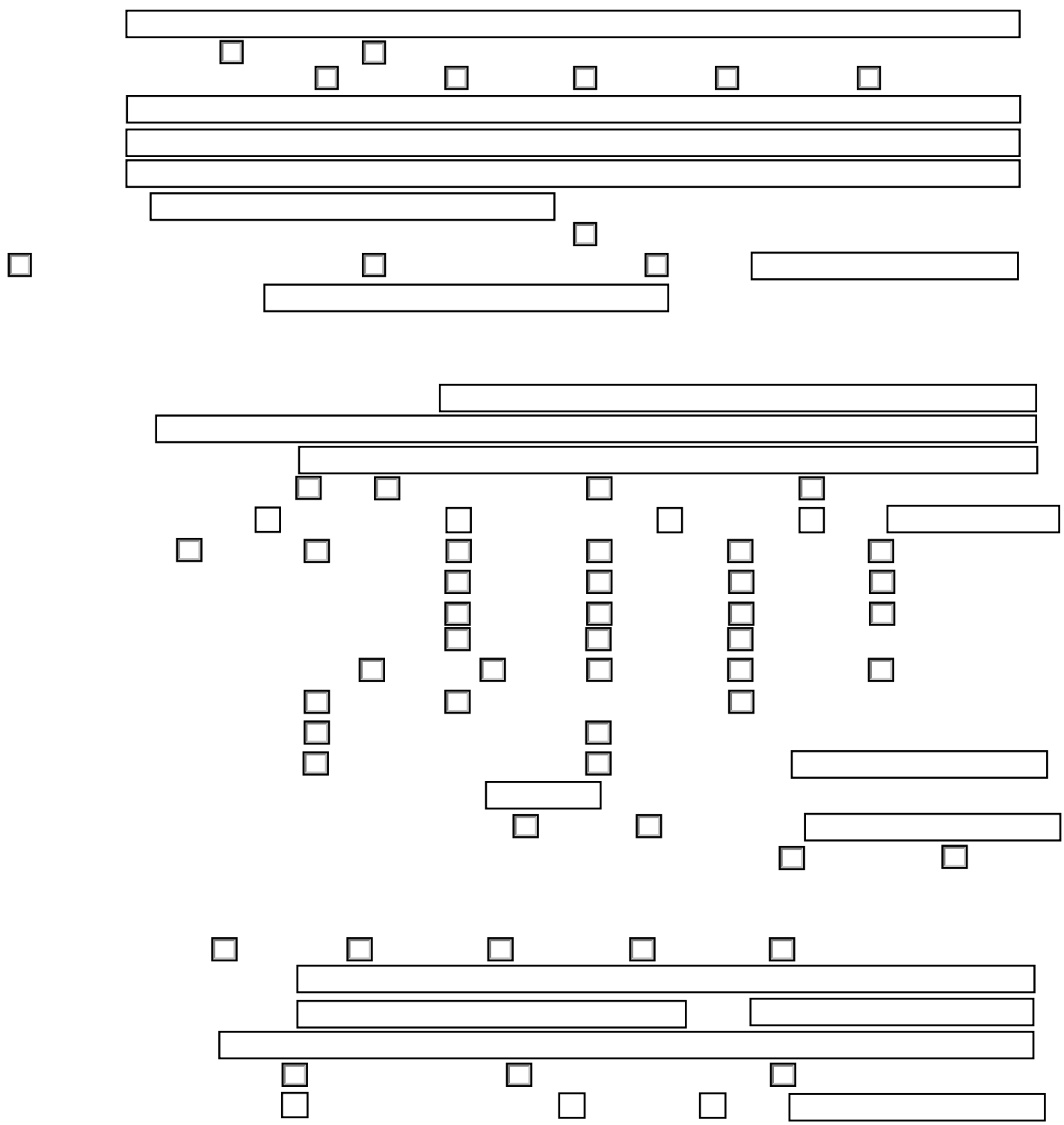reinitialiser imprimer envoyer mail